**TUTORIAL 11**

* **Multiple Choice:**

1. Which of the following is not part of project human resource management?

1. resource estimating
2. acquiring the project team
3. developing the project team
4. managing the project team

2. \_\_\_\_\_\_\_\_\_ causes people to participate in an activity for their own enjoyment.

1. Intrinsic motivation
2. Extrinsic motivation
3. Self motivation
4. Social motivation

3. At the bottom of Maslow’s pyramid or hierarchy of needs are \_\_\_\_\_\_\_\_ needs.

1. self-actualization
2. esteem
3. safety
4. physiological

4. According to McClelland’s acquired-needs theory, people who desire harmonious relations with other people and need to feel accepted have a high \_\_\_\_\_\_\_\_ need.

1. social
2. achievement
3. affiliation
4. extrinsic

5. \_\_\_\_\_\_\_\_ power is based on a person’s individual charisma.

1. Affiliation
2. Referent
3. Personality
4. Legitimate

6. A \_\_\_\_\_\_\_\_\_ maps the work of a project, as described in the WBS, to the people responsible for performing the work.

1. project organizational chart
2. work definition and assignment process
3. resource histogram
4. responsibility assignment matrix

7. A staffing management plan often includes a resource \_\_\_\_\_\_\_\_, which is a column chart that shows the number of resources assigned to the project over time.

1. chart
2. graph
3. histogram
4. timeline

8. What technique can you use to resolve resource conflicts by delaying tasks?

1. resource loading
2. resource leveling
3. critical path analysis
4. overallocation

9. What are the five stages in Tuckman’s model of team development, in chronological order?

1. forming, storming, norming, performing, and adjourning
2. storming, forming, norming, performing, and adjourning
3. norming, forming, storming, performing, and adjourning
4. forming, storming, performing, norming, and adjourning

10. Which of the following is not a tool or technique for managing project teams?

1. observation and conversation
2. project performance appraisals
3. conflict management
4. Social Styles Profile

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